



CLFCU's Audio Response Teller (ART) provides a quick and convenient way for you to access your account - 24 / 7 / 365

## Getting Started

When using ART for the first time, use the last four digits of your SSN as your PIN. You will then be prompted to choose and confirm a new PIN.

When entering your account number, use only your 4-5 digit base number.

## Menu Options

Press 1 Access Member Account

Press 2 Current Share / Loan Rates

Press 3 Credit Union Hours of Operation

Press \* Repeat Options

## Common Suffixes

00 Regular Shares (Savings)

001, 002 Special Shares (Savings)

002 Kids Savings

003 IRA Savings

004 Christmas Club

009 Checking (Personal)

29-49 Certificate of Deposit

## 1. Share Checking Information

Press 1 Current Balance

Press 2 Last 5 Transactions

Press 3 Verify Cleared Check

Press 4 Last 5 Checks Cleared

Press 9 Return to Menu

\* Repeat

## 2. Other Shares Account Information

Press 1 Current Balance

Press 2 Last 5 Transactions

Press 9 Return to Menu

\* Repeat

# List of Suffixes

## 3. Loan Accounts

Press 1 Current Balance

Press 2 Last 5 Transactions

Press 9 Return to Menu

\* Repeat

# List of Suffixes

## 4. Transfer / Withdraw Funds

Press 1 Transfer Share to Share

Press 2 Request Check

Press 3 Transfer Loan Payment

Press 4 Transfer Funds to Another Account

Press 5 Transfer to Make a Credit Card Payment

Press 9 Return to Menu

\* Repeat



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